



### **COVID-19 UPDATE – March 21, 2020**

**To our Valued Customers :**

**We are staying informed and up to date with the information provided by our government regarding COVID-19. We have been taking extra measures to ensure the health and safety of our customers and staff, by more frequent handwashing, disinfecting our workstations (including phones, computers, and our Interac machine), and by ensuring that staff stay home if they are not feeling well. If an employee had been away outside of Canada, they are adhering to the 14 day self-isolation requirements by our health officials and are not at our stores or offices.**

**We respectfully ask, if you have travelled outside of Canada or if you are not feeling well, that you please isolate yourself by not visiting retail establishments such as ours, as per the provincial guidelines for 14 days. Ensuring the health and safety of our staff, customers, and our community must be the top priority and it is the responsibility of all of us, collectively.**

**In attempt to minimize contact, we are enforcing a 6' social distancing rule and ask you to please respect the same. If you would prefer not to shop in store, we have options. We have always provided a delivery service and accept several forms of payment including e-transfer. We can place orders outside your door or in your driveway or jobsite. We are also able to take phone/pick-up orders. With a list provided, we can shop for you, package your order and have it ready for pick-up in our front yard. Our staff are knowledgeable and are always happy to discuss your project needs over the phone or via email.**

**Please feel free to email orders, request for quotes, or any other inquiries to : [info@frasers.ca](mailto:info@frasers.ca) (or email directly to the salesperson you normally interact with) or call our stores at:**

**Berwick 902-538-3183**

**Kingston 902-765-3111**

**Kentville 902-678-8044**

**Bridgetown 902-665-4449**

**Annapolis Royal 902-532-1500**

**During times of uncertainty, it is more important now than ever to be thoughtful of our neighbors and kind to one another. We appreciate your support as we do our best to serve your needs in this unprecedented time.**